

U.S. Department of Transportation

National Highway Traffic Safety Administration

ODI RESUME

Investigation: PE 11-038
Date Opened: 12/14/2011

Investigator: Kareem Habib Reviewer: Jeff Quandt

Approver: Frank Borris

Subject: Fuel level gauge system failure

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: NISSAN NORTH AMERICA, INC.

Products: MY 2003-2004 Infiniti M45

Population: 8,100 (Estimated)

Problem Description: Consumers have reported incidents of inaccurate fuel level reading, sometimes resulting

in incidents of engine stall with no restart.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	26	TBD	TBD
Crashes/Fires:	0	TBD	TBD
Injury Incidents:	0	TBD	TBD
Fatality Incidents:	0	TBD	TBD
Other*:	17	TBD	TBD

*Description of Other: Inaccurate fuel level reading not resulting in engine stall.

ACTION / SUMMARY INFORMATION

Action: A Preliminary Evaluation has been opened.

Summary:

The Office of Defects Investigation has received 43 complaints alleging inaccurate fuel gauge reading in model year 2003 through 2004 Infiniti M45 vehicles, including 26 incidents alleged to result in engine stall. All 26 incidents reported stalling because the fuel level reading indicated fuel in the tank when there was none. The complaints show an apparent increasing trend, with most received within the past year. A Preliminary Evaluation has been opened to assess the scope, frequency and potential safety consequences associated with the alleged defect.

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